



STANDARD TERMS AND CONDITIONS FOR SUPPLY OF SERVICES FROM BUCKS PROPERTY ASSOCIATES HOME INFORMATION PACKS

1 DEFINITIONS

1. In this document the following words shall have the following meanings:
2. "Agreement" means these Terms and Conditions together with the terms of any applicable Specification Document;
3. "Customer" means the organisation or person who purchases services from the Supplier;
4. "Specification Document" means Bucks Property Associates Home Information Packs (BPA HIPs) order form, quotation or other similar document describing the services to be provided by the Supplier;
5. "Supplier" means Bucks Property Associates whose registered office is at 120 High Street, Prestwood, Bucks, HP16 9HD.

2 GENERAL

1. These Terms and Conditions shall apply to all contracts for the supply of services by the Supplier to the Customer.
2. Upon submission of your request to instruct BPA HIPs to provide a Home Information Pack (HIP) through this website, the instructing organisation shall be deemed to be the Customer and will be liable for the costs of the pack.
3. The Supplier shall use all reasonable endeavours to complete the services within estimated time frames but time shall not be of the essence in the performance of any services.

3 PRICE AND PAYMENT

1. The price for the supply of services is as set out in the BPA HIPs Proposal Document or as amended and notified by the Supplier.
2. If you do not have a credit account with us, payment will be required in full prior to commencement of the pack.



3. If the Customer cancels the order at any stage prior to completion of the pack, it must be received in writing and any costs that have been incurred, up to and including the time of receipt of the cancellation instructions, will be due from the Customer. If the pack has already been completed then full payment will be required.
4. If you have a credit account set up with us, all invoiced amounts shall be due and payable 21 days from the date of supply of the HIP.
5. The Supplier shall be entitled to charge interest on overdue invoices from the date when payment becomes due from day to day until the date of payment at a rate of 5.00% per annum above the base rate of the Bank of England.

4 GOVERNING LAW AND JURISDICTION

1. This Agreement shall be governed by and construed in accordance with the law of England and the parties hereby submit to the exclusive jurisdiction of the English courts.